



1) Requirements that must be met by the individualized client in the lease agreement

- A. Be 25 years old at the time of vehicle removal.
- B. Present your valid driver's license and suitable for driving the vehicle
- C. Submit your identity card. If you are a foreigner, you must present your passport or ID along with your international driver's license as the case may be.
- D. Submit a Credit Card for warranty purposes. Along with this, a blank coupon must be issued for a minimum amount of \$ 850,000 pesos plus the value of the lease. Accepted credit cards: Visa, Mastercard, American Express and Diners. The holder of the credit card must be present at the time of the vehicle's withdrawal and must have a valid driver's license.

All this documentation is necessarily independent of the payment method of the reservation.

2) Conditions associated with reservations on line.

All reservations on line can only be generated by entering the portal www.traeger.cl In turn, you can select the date and time of withdrawal or return associated with the reservation to count the calendar day after the current date and until two years onwards from the current date. The data entered to generate the reservation are full and strict responsibility of the client, as well as the means of payment used, if applicable. The prepayment of reservations is made through the Webpay platform. All fees associated with web reservations include

CDW or LDW coverage, which implies that such coverage can not be declined because it is included in a package rate. Reservations can only be created and canceled through the website but not modified. The cancellation of a reservation implies the loss of reserved space, which may not be available when trying to make

A new reservation. The customer will receive a copy of the rental agreement at the time of picking up the vehicle.

3) Return conditions for monies associated with prepaid reserves

To make the reservation you need to pay 20% of the total rent in the Cta. Current 280-14659-00 from the Bank of Chile in the name of Óscar Rolf Traeger Schwarz, Rut: 7,166,836-3. It can also be done with a Credit Card by WebPay at www.traeger.cl or it can be done through Western Union.

A copy of the transaction must be sent. Penalties for Cancellation:

- Minimum 30 days before the start of the lease: 50% of the total amount.
- From 29 to 15 days before the start of the lease: 20% of the total amount.
- From 14 to 5 days before the start of the lease: 10% of the total amount.
- Less than 5 days before the start of the lease: 0% of the total amount.
- No presentation of the passenger upon arrival 0% of the total amount.

The percentages are based on the amount to be returned, as an advance booking of a vehicle lease.

- The total payment is made at the time of removing the vehicle.

4) Duration of the reservation

Traeger will keep the vehicle category reserved up to two hours after the time indicated in the reservation. In the case of pre-paid reservations, the term of maintenance of the reservation will be extended up to four hours after the reservation time. Once the aforementioned deadlines have been met, the reservation will be canceled; In the case of pre-paid reservations, the money will be returned according to the aforementioned criteria. Traeger confirms vehicle category, but not the model, color or specific brand. Traeger reserves the right to cancel a no pre-paid reservation.

5) Duration of the lease

The minimum rent is 24 hours, counted from the time and date of opening the contract, however, an additional period of 2 hours of grace is granted without cost to specify the return. In case of exceeding this grace period, an additional day will be charged.

6) Vehicle return conditions

The vehicle must be returned within the corresponding office hours. If delivered outside of this, the total of the rent, together with additional possible, will be charged directly to the customer's final account. It is the client's responsibility to visually check the external situation of the vehicle both at the beginning and at the end of the lease since every detail, damage, dent or other, is recorded in the corresponding record; just like the vehicle accessories.

7) Fuel

The vehicle must be returned with the fuel tank, as it was delivered on lease. Otherwise, the replenishment will be charged at the value per liter indicated in the rental agreement.

8) Possible Additional Charges associated with a contract

a. Drop off: There is an additional charge for the return of the leased vehicle in an office or place other than the one that was removed.

b. Tag, Televía or similar: For those rentals initiated in any branch of Santiago, an additional charge of \$ 10,000 Chilean pesos more taxation, associated to the use of interurban roads concessioned per day of lease.

c. Airport charge: For those rentals initiated at airports throughout Chile a charge of \$ 15,000 more taxation.

d. Home delivery: An extra charge will be applied to those rentals that request delivery and / or return outside the branch. This service must be requested through our email and is subject to availability.

e. Loss of Documents: In case of loss of vehicle documents, an additional charge of \$ 35,000 Chilean pesos more taxation.

F. Deductible: In case of rollover or theft of the vehicle, the associated deductible will be charged, which is in the terms and conditions of the daily lease agreement.

9) Uso de Vehículos fuera del Territorio Nacional

Traeger allows the crossing of borders to Argentina, however, the client must communicate this intention with at least 1 business day before the

beginning of the lease. In turn, there is a cost associated with the processing of insurance and permits.

10) Cargo por conductores adicionales

There will be an additional daily charge from the second additional driver, who must also be informed and registered in the contract. All registered drivers must meet the minimum age requirement and show their current driver's license.

11) Cierre del Contrato de arriendo

It will be carried out once the vehicle is returned physically, along with the check of it at any of our offices throughout the country, where the fuel level and the vehicle's return status can be reviewed, and there may be additional charges for these items.

12) In case of accident

When suffering an accident of any kind, you must immediately contact the emergency number +56 9 96406412, as well as send an email to contacto@traeger.cl with the following information (photocopies or photographs):

- a. Constancy or police report
- b. Driver's driver's license
- c. Identity card or Passport
- d. Reliable report of the facts of the incident.

In order to comply with this, you must register immediately with the emergency contact of Traeger Rent a Car.

13) Maintenance or mechanical problems

In case the leased vehicle is near its scheduled maintenance date or has any anomaly in its operation during its use, the customer has the obligation to give timely notice to the branch associated with the vehicle to manage his admission to the workshop. Any intervention to the vehicle must be previously authorized by Traeger Rent a Car.

14) Losses and Theft

Traeger Rent a Car is not responsible for the loss and theft of objects from inside their vehicles. In turn, it is not responsible for forgotten objects in the branches or in the leased vehicle.